
REPORT FOR: HEALTH AND WELLBEING BOARD

Date of Meeting:	19 September 2019
Subject:	Harrow Safeguarding Adults Board (HSAB) Annual Report 2018/2019
Responsible Officer:	Paul Hewitt Corporate Director, People Services
Public:	Yes
Wards affected:	All
Enclosures:	Harrow Safeguarding Adults Board Annual Report 2018/2019

Section 1 – Summary and Recommendations

The attached report provides the Health and Wellbeing Board with an overview of safeguarding adults activity undertaken in 2018/2019 by the Council and its key partners through the work of the Harrow Safeguarding Adults Board (HSAB). It sets out the progress made against objectives, analyses the referrals received and outlines priorities for the current year (2019/2020),

FOR INFORMATION

Section 2 – Report

2.1 The Care Act 2014

Under the Care Act 2014 the HSAB has core duties. It must:

- i. publish a strategic plan for each financial year
 - the HSAB has a 3 year strategic plan for 2017 - 2020 which is updated each year after production of the annual report
- ii. publish an annual report
 - the HSAB's 11th Annual Report (for 2017/2018) was presented to the Council's Scrutiny Committee on 16th October 2018 and this 12th report for 2018/2019 will go to a Scrutiny meeting on 5th November 2019
 - the HSAB's 11th Annual Report (for 2017/2018) was presented to the Harrow Health and Wellbeing Board on 1st November 2018
 - each partner organisation represented at the HSAB presented the Board's Annual Report for last year at their Executive level meeting or equivalent
 - as in previous years, this report will be produced in "Executive Summary", "key messages for staff" and "easy to read" formats and will be available to a wider audience through the Council and partner agencies websites
- iii. conduct any Safeguarding Adults Reviews (SARs)
 - the HSAB has an agreed protocol for carrying out Safeguarding Adults Reviews, but no referrals were received requesting a SAR in 2018/2019
- iv. have the following organisations on the Board – the Council; the local NHS Clinical Commissioning Group (CCG) and the chief officer of Police
 - the membership of Harrow's HSAB includes the required statutory partners

2.2 Statistics

The attached report covers the full range of statistical analysis as well as an update on progress against the objectives set in 2017/2018.

The full report also covers some trend analysis and comparisons with the latest national data.

In summary, as is the case across the UK, elderly women remain the most at risk group with most abuse taking place at their home. Family or partner are the most likely people alleged to have caused harm.

2.3 Some examples of HSAB work in 2018/2019

- 1,247 staff across all organisations had some safeguarding adults training last year
- some care providers ran events with their users to mark Dignity Awareness Day 2019
- the HSAB and HSCB held their third joint conference in January 2019, (this time in collaboration with the Safer Harrow Partnership) with a focus on the trafficking of adults and children into slavery and exploitation. Topics included: “modern day slavery - eradication is our duty”; “a partnership approach to combating modern slavery”; “the voice of a victim”; “national and local challenges” and “supporting the human rights of trafficked individuals”. Evaluation was almost 100% positive from the 150 multi-agency staff that attended and there is a commitment from both Boards to continue collaborating on events in future years (see below)
- the September 2018 edition of “Harrow People” magazine which is delivered to all households in the borough included an article titled “Safe From Scams” which (through the fictitious story of Naveen) explained how the safeguarding adults team can assist elderly or disabled people at risk from this type of crime
- the Mind in Harrow education course programme promoted the Metropolitan Police ‘Little Book of Big Scams’ section about online scams and has provided a new user-friendly information sheet about safeguarding & Prevent to over 200 people with mental health needs to increase awareness
- numbers of referrals for home fire safety checks to the local Fire Service via the Council’s safeguarding adults coordinator fell last year to 12 which is disappointing given the level of priority for fire related issues at the HSAB. Following a fatal fire, a “learning the lessons” event was held in March 2019 which generated 2 main recommendations: (1) that HSAB along with LFB review its procedures for alerting LFB about fire risks to ensure that threats to cause fire are treated in much the same way as a visible fire hazard as a trigger for a referral; and (2) the HSAB reviews its practice in relation to information sharing in those cases where a service user, who has previously had dealings with one or more service provider, subsequently refuses to engage with the LA in their attempts to conduct a needs assessment
- the Council’s Safeguarding Assurance and Quality (SAQ) Team ran training sessions for local care Providers: pressure ulcer prevention x 3 sessions (120 people); diabetes awareness x 3 sessions (115 people); six month falls champion course (38 people); dementia challenging behaviour (100 people). Total 373 attendees in 2018/2019. In addition, 35 care homes in Harrow had an onsite talk from the OT falls specialist
- in June 2018 the Council’s Safeguarding Adults Team provided a training session for 32 elected Councillors

- Mind in Harrow promoted the free scams and fraud awareness sessions offered by the NatWest Harrow & Wembley Community Banker to 20 local voluntary sector and mental health providers.
The organisation also facilitated 4 scams and fraud awareness sessions attended by over 50 of their service users, reporting positive feedback from participants
- two Independent Domestic Violence Advocates (IDVA's) are now employed in the Emergency Rooms at both Ealing and Northwick Park Hospitals. The IDVAs provide support to patients attending the hospital and act as a crucial resource for front line staff delivering care
- CLCH NHS Trust held its second Annual Safeguarding Conference in October 18 which was well received by staff, with a broad range of speakers covering both Children's and Adults Safeguarding. The conference covered topics such as self-harm in schools, the Mental Capacity Act 2005, Prevent, and hoarding/self-neglect, homelessness, modern slavery, a legal update and the CLCH Safeguarding Champions programme
- CNWL's commitment to reduce restrictive practice continued with the Violence Reduction Work that is being undertaken to decrease the use of restraint on in-patient wards. Some very innovative interventions supporting this work are around sleep hygiene, use of sleep apps and travel masks. This is having a positive effect - good sleep patterns promote more positive interactions and less incidents on wards
- Harrow Mencap deliver quarterly forums for people with learning disabilities which have included sessions on mate crime and speaking up
- the Police with support from the Harrow Council Safeguarding Adults Team coordinated a successful prosecution (resulting in a custodial sentence) last year of a son who had systematically coerced and controlled his parents to give up both money and their home to him
- the Council's Children and Young People's Service (CYPS) have contributed to quality assurance activity where multi-agency audits have included Adult Services - so that practice learning is drawn out both from adult and children's services perspectives. One recent example is CYPS contributing to the multi-agency review of an adult death caused through fire setting

Included in the report this year is a reference to the nation and local Learning Disability Mortality Review programme, with related actions included in the priorities below.

2.4 HSAB priorities for 2018/2019

The areas that the Board has agreed are priorities for action in 2019/2020 include:

- a range of methods are used throughout the year to provide information to all sections of the community with a focus on people/groups highlighted in the statistics (e.g. older people living in their own home)

- further attempts are made with Head Teachers to engage with young people and adults at risk – in relation to disability awareness and social inclusion
- develop accessible information for hospital patients in both mainstream and mental health units about Making Safeguarding Personal (MSP)
- develop more “safety hubs” in Harrow
- use “deep dive” statistical reports in areas of interest/concern to the HSAB e.g. crimes against older people in their own homes
- relevant campaigns take place each year (e.g. a focus on scams, door step crime, distraction burglary) and formal evaluation influences future activities
- work continues with care providers and the general public about fire safety
- the recommendations from the fatal fire review are implemented
- a minimum of 40 externally audited and 30 internally audited cases will be completed each year; and independent user interviews will take place – with a focus on ensuring that a person centred approach to practice (including use of advocates) identified the outcomes desired by users
- HSAB members ensure use of the NHSE and ADASS audit tool within their organisations – with actions fed back to the HSAB
- training events for Providers are organised on: sepsis; constipation; aspiration pneumonia and mental capacity assessments (with a focus on learning disability services)
- focussed monitoring of supported housing units by the Harrow Safeguarding Assurance and Quality (SAQ) Team of supported housing services, alongside the above events for Providers about best practice
- HSAB considers any actions required locally to address the recommendations arising from the investigations into the recent institutional abuse at Mendip House and Cygnet Healthcare
- the HSAB relaunches the revised self neglect protocol
- a 4th joint HSCB HSAB conference will be held in 2020 with a focus on “suicide prevention and mental health”
- the existing transition protocol in place for the HSAB and HSCB will be updated and relaunched, incorporating Research in Practice findings/recommendations

Progress on the above actions will be monitored at quarterly HSAB meetings and an end of year review will be summarised in the HSAB Annual Report 2019/2020.

Ward Councillors’ comments

N/A – this report affects all Wards

Financial Implications/Comments

The work of the board is supported by 2 full time equivalent staff (including the Service Manager for Safeguarding Adults and DOLS and the Safeguarding Adults Co-ordinator), and is funded by the Council.

These annual costs are in the region of £150k (and include the costs of the independent chair), although in practice only a proportion of the officer time specifically supports the board. The work supporting the HSAB is separate to the social work service provided by the Council and CNWL as part of their Care Act responsibilities.

In addition to staff, there are ongoing costs for the multi agency training programme; best practice forums; publicity (posters/fliers/wallet cards); awareness/briefing sessions; independent file audit; independent interviews with users; and administrative support to the HSAB etc.

The costs of these services are primarily borne by the People Services Department within Harrow Council, with contributions totalling circa £21,000 p.a. from three of the four local NHS partner agencies (Harrow Clinical Commissioning Group; London North West Hospitals NHS Trust; and the Royal National Orthopaedic Hospital Trust); the London Fire Service and Metropolitan Police.

Costs related to the time spent by partner agencies on HSAB activities e.g. attending meetings, facilitating staff release for training etc, are borne by the individual member organisations.

Central and North West London Mental Health NHS Foundation Trust (CNWL)

Under the formal Section 75 agreement there are also a number of trained Safeguarding Adults Managers with a dedicated lead located in Central and North West London Mental Health NHS Foundation Trust (CNWL). The statistics for the CNWL Safeguarding Service are included in section 2.2 of the annual report.

There are no direct financial implications arising from this report and the expectation is that the HSAB priorities are delivered within the annual financial envelope, however this continues to prove challenging where the pressures are demand led and of a statutory nature.

Legal Implications/Comments

N/A – this is a “for information” report

Risk Management Implications

Failure to manage safeguarding adults work competently leads to a risk of harm to a vulnerable Harrow resident.

Equalities implications / Public Sector Equality Duty

The HSAB considers local safeguarding adults statistics at each Business Meeting and at its annual review/business planning event, with particular emphasis on ensuring that concerns (referrals) are being received from all sections of the community. The Strategic Plan for 2017 - 2020 was developed such that the HSAB monitors the impact of abuse in all parts of Harrow's community.

Safeguarding adults' work is already focused on some of the most vulnerable and marginalised residents and the 2018/2019 statistics demonstrate that concerns continue to come from all sections of the Harrow community.

Council Priorities

The Council's vision:

Working Together to Make a Difference for Harrow

This report primarily relates to the Corporate priority of:

Supporting Those Most in Need (empower residents to maintain their well-being and independence)

Section 3 - Statutory Officer Clearance (Council and Joint Reports)

Name: Donna Edwards	<input checked="checked" type="checkbox"/>	on behalf of the Chief Financial Officer
Date: 15 th August 2019		
Name: Paul Hewitt	<input checked="checked" type="checkbox"/>	Corporate Director
Date: 15 th August 2019		

Ward Councillors notified:

NO – this report affects all
Wards

Section 4 - Contact Details and Background Papers

Contact: – Paul Hewitt (Corporate Director, People Services)

Background Papers:

Harrow Safeguarding Adults Board Annual Report 2018/2019